

SUCCESS STORY:**Disaster Recovery**

“TAG Solutions created a DR plan that allows us to confidently respond to unpredictable events such as floods, fires and severe network outages.”

Carol Lewick

Sr. VP & Controller
R&K Insurance

Rose & Kiernan Insurance

East Greenbush, NY

“Rose & Kiernan leverages private Cloud Computing technologies to create a robust Disaster Recovery Site.”

The Challenge: Rose & Kiernan Insurance desired a Disaster Recovery solution that would provide a methodical and easy procedure to recover critical systems, data and applications if there was a catastrophic outage.

The Solution: TAG Solutions performed a Business Impact Analysis (BIA) and determined Recovery Point Objectives (RPO) and Recovery Time Objectives (RTO) for each application or workload. Then, we were able to design and implement a disaster recovery solution that included computing infrastructure that spanned across two geographically dispersed data centers by leveraging private cloud computing technologies. The backup and recovery procedures were meticulously documented and tested to ensure the DR plan was effective.

The Results: Rose & Kiernan has the capability to survive major outages and disasters without impacting their ability to service their precious customers. Critical data will not be lost and important applications and computing systems can be restored to a functional state very quickly.

